

Hurricane Laura Response & Updates



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LDH Emergency Response

- Pre-Event
 - Staff meeting
 - Man GOSHEP
 - Update Response Manager Program
 - Perform initial assessments
- Post-Event
 - Assessments
 - phone, email, field
 - Reporting, reporting, reporting
 - Monitor and support systems throughout recovery



Hurricane Laura

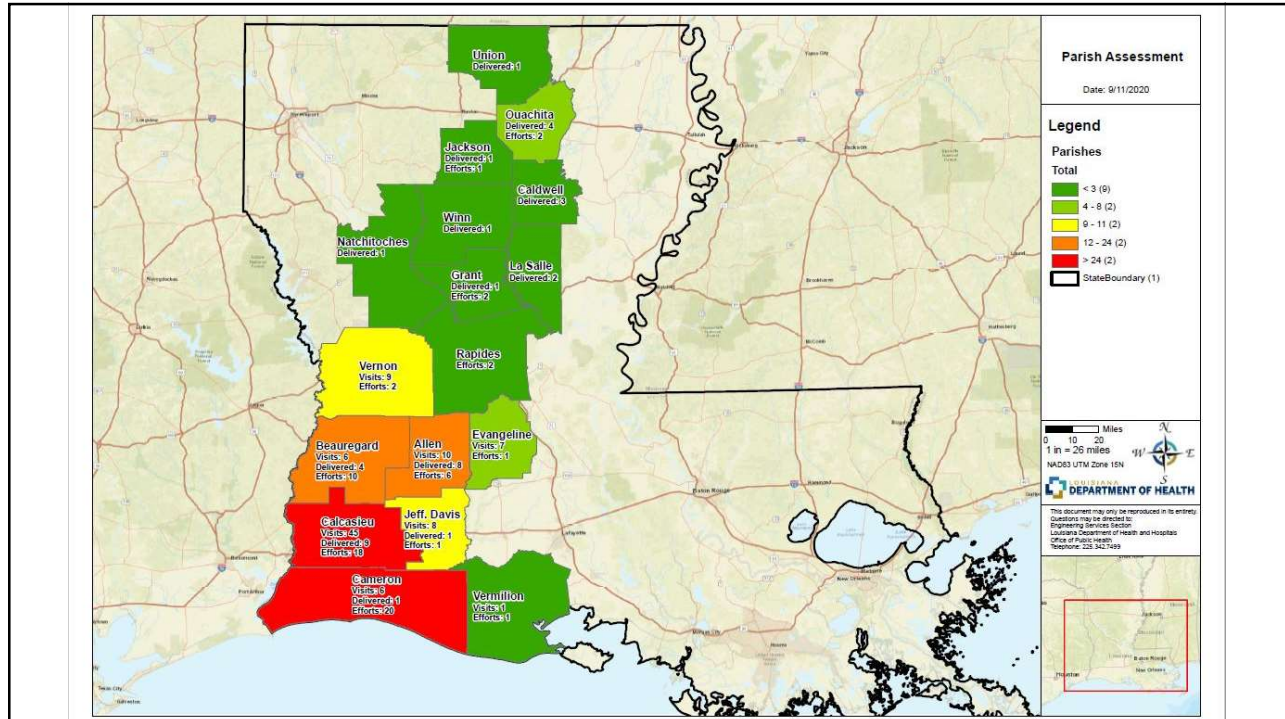
- Landfall near Cameron, LA on August 27, 2020 at 1:00 am CDT
- Category 4 – 150 mph winds
- Tied for strongest in Louisiana history, fifth strongest in U.S. history by wind.



Initial Field Response Overview

- Performed: 8/30/2020 – 9/4/2020
- Field Operations Office: LRWA office in Kinder, LA
- Water System Assessments: 92 in 8 Parishes
- Assets Delivered: 37 in 13 Parishes
- Workforce Aid: 63 crews in 11 Parishes
- Response Partners:
 - LDH Staff: 13 Members
 - USACE (FEMA): 5 Members
 - EPA: 4 Members
 - CDC: 2 Members
 - LRWA (LA); FRWA (FL); GRWA (GA); Mustang Utilities (TX); St. Charles Parish Water Works; City of Fort Payne, AL; ARWA (AR); MRWA (MS)





Water System Assessments

- 92 assessments in 8 parishes
- 13 LDH staff in 2-3 person teams with federal and local partners
- Presented Assessments:
 - City of Lake Charles
 - Calcasieu Parish WW District #8
 - Calcasieu Parish WW District #1
 - Town of Iowa
 - Quail Ridge Estates Water System
 - Cameron Parish WW District #10
 - Cameron Parish WW District #7
 - Cameron Parish WW District #1
 - Various RV and Trailer Parks

City of Lake Charles Water System – LA1019029

Date of Visit: 9/1/20 Status: **INOP** Population: 85,000

Current Status: All plants operational, repairs in progress, disinfection online, but some chemical injections down in certain parts of systems.



9/1/2020

- All 6 wells are running at 50-80% capacity
- Low pressure due to damage throughout distribution system
- Treatment room completely leveled



9/8/2020

- 100% customers served.
- All sites have full treatment including filtration and disinfection.
- Pressure back to normal operations

Calcasieu Parish WW District #8 – LA1019118

Date of Visit: 8/30/20 Status: **GENOK** Population: 7650

Current Status: In process of repairing tank



- Structural damage to roof of small ground storage tank
- Tank was isolated from system and water was supplied/pressurized by unaffected 1M gallon ground storage tank

Calcasieu Parish WW District #1 – LA1019051

Date of Visit: 8/30/20

Status: **INOP**

Population: 20,837

Current Status: Normal operations, controls working, completing repairs



8/30/2020

- Tree on well, still operable
- Working to identify and isolate leaks to build pressure
- Water can be produced but distribution is limited by numerous main breaks



9/8/2020

- 100% of customers served
- Leaks being repaired
- Some leaks caused by debris contractors

Town of Iowa Water System – LA1019026

Date of Visit: 8/30/20

Status: **GENLP**

Population: 3300

Current Status: Normal Operations, no remaining issue, power was main issue.



- Water system has a 500 kW generator from GOHSEP and a 500 kW backup from a local business
- Sustained minimal damage to water infrastructure

Quail Ridge Estates Water System – LA1019029

Date of Visit: 9/1/20

Status: **INOP**

Population: 1,119

Current Status: Normal operations, plant completely re-piped and re-established.



9/1/2020

- All 4 storage tanks were upended and disconnected
- System needs new fence, tank reconnection, and electrical assessment to return to service.

9/4/2020

- 75% of repairs complete
- Generator on site when repairs are complete
- Expected production 9/9.

Cameron Parish WW District #10 (Holly Beach) – LA1023005

Date of Visit: 8/31/20

Status: **INOP**

Population: 1,503



- 100,000 gallon elevated storage tank collapsed
- Last renovated/inspected March 2019
- Control building at production site destroyed
- Control system must be reestablished to produce water

Cameron Parish WW District #10 – LA1023005

Current Status: Power restored, new control building completed, system submitting samples soon to clear BWA. Long term plan to rebuild elevated tank.



9/8/2020

- Debris removed, elev. bypass completed
- Mechanical issues with pumps at site.
- Contractor scheduled to repair hatches on GSTs and cleaning tanks
- Anticipated startup date in 2 weeks.

Cameron Parish WW District #7 (Creole) – LA1023003

Date of Visit: 9/4/20 Status: **INOP** Population: 927

Current Status: w/o operator, well motor replaced at primary source and power restored, second well equipped as back up source,



9/4/2020

- 3 of 4 wells inundated, inoperable. Hydro tank damage at a site.
- Well/Tower site appeared to be operable.
- 8" main washout in section of distribution

9/8/2020

- Generator on Tower well site and operating.
- Elev. Tank full and searching for leaks to pressurize system.

Cameron Parish WW District #1 (Cameron) – LA1023001

Date of Visit: 9/4/20 Status: **GENLP** Population: 972

Current Status: 4 of 4 sources operational, power restored, samples submitted Nov. 23 for BWA



9/4/2020

- 2 of 4 wells operational with generator power.
- No treatment.
- Elevated tower with 50 psi.
- 70% of customers served.
- LRWA assisting to eliminate leaks in system

9/8/2020

- Leak elimination continuing
- Elev. Tank full and searching for leaks to pressurize system.

Various RV and Trailer Parks



Corbina Trailer Park – LA1019124



Phoenix MHP – LA1019109



Country Pines North – LA1019083
“Non Potable Water”



Phoenix MHP – LA1019109



Miles MHP – LA1019125

- Multiple RV and trailer parks sustained critical damage
- Damage includes destruction of entire trailers, water system infrastructure, or both

Hurricane Laura Event Summary

- 1302 total water systems assessed via email/phone (Marco/Laura)
 - ~250 systems were impacted by the storm
 - 103 systems at peak measure without water
 - 149 systems at peak measure with impaired service (BWA)
- 92 field assessments in 8 parishes in 4 days
 - 13 LDH staff in 2-3 person teams with federal and local partners
- Current Status:
 - 13 systems remain impacted (Laura/Delta)
 - 10 systems remain under a BWA
 - 3 systems remain without water service (INOP)

Reflection





Questions

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